



Collection Executive } → ARUN CHAVAN

Customer Feedback Form

Region.....
Company Name... ADORNIS Location... Salivaka.

- How would you rate your overall experience with SM Express service?
Very Much Satisfied Satisfied Not Satisfied
If not satisfied, then please let us know the reason.....
- Is our pickup staff coming on time - Yes No
If NO then what time does our staff comes..... & what time do you want him to come.....
- Is our Delivery staff coming on time (Yes / No)?
If NO then what time does our staff comes. M.A. & what time do you want him to come.....
- How is the behavior of our pickup and delivery staff?
Very Good Good Not Good
Name Of Pickup Staff..... / Name Of Delivery Staff.....
- How satisfied are you with our Customer Service Department?
Very Good Good Not Good
Name Of The Staff In Particular.....
- How satisfied are you with our Billing system?
Very Good Good Not Good
Suggestion to improve our billing.....

7. What should we change in order to live up to your expectations? Share your suggestions?
Still increase the areas where your service is not there. ALL THE BEST.

Date: 28/06/2022 Person Name: Ashok Contact Number: 9137300684

Email Id: ashok@adornis.in Signature: A.S. V. Dama Stamp:

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